Modern workflows with container-based infrastructures

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- 1. Less changes = less worries?
- 2. How to enable change
- 3. Increase resilience
- 4. Improving efficiency
- 5. Conclusion

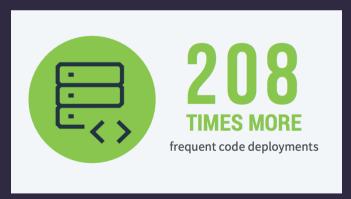


Systems can be: Complex Unique Low automation level



Lead group / low





How many deploys / day or week you have in your information systems?
Do you measure what is the time from feature request or commit till delivery of that change in production?

Could these metrics be better and how?

DevOps Research and Assessment (DORA, 2019)

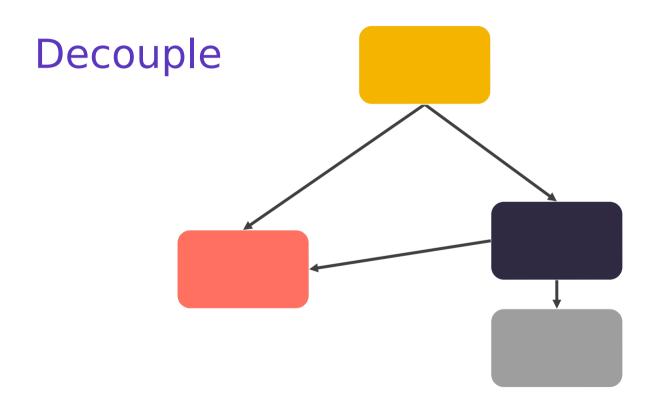
Enabling change



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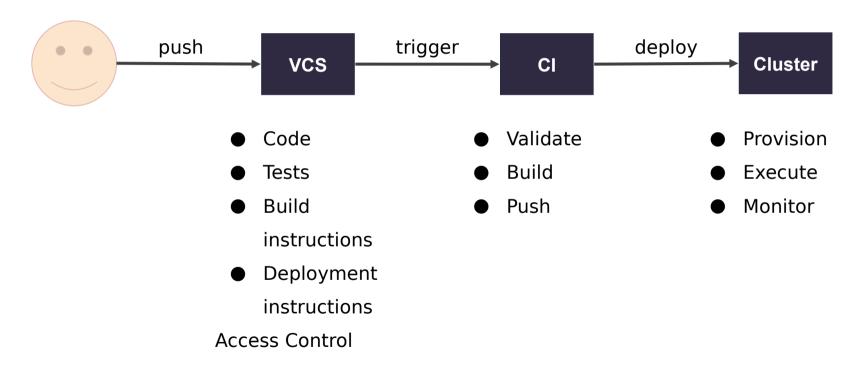
Change is risky → Reduce frequency

Change often → Reduce risk

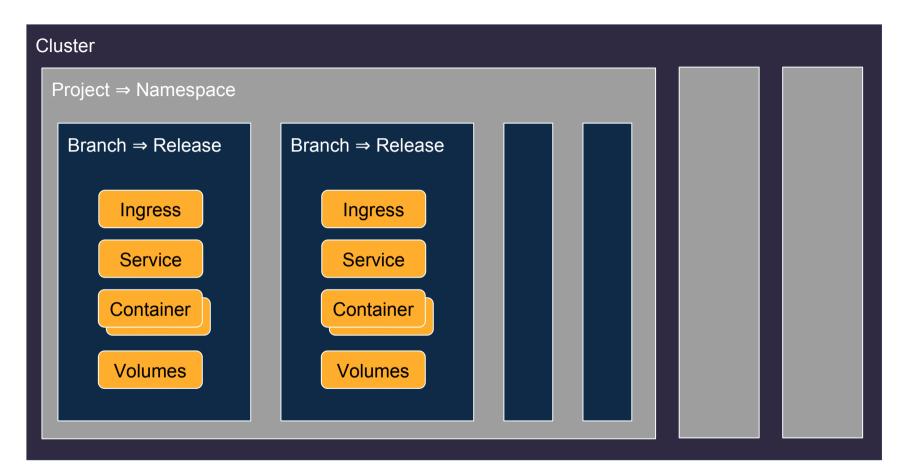














13 minutes from nothing to production

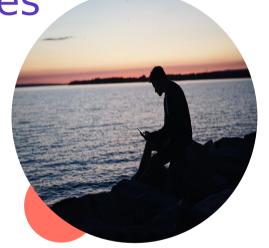
Increasing resilience



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Reduce people dependencies

- Less manual steps
 - ⇒ less potential for mistakes
- All configuration under version control
 - ⇒ active documentation
 - ⇒ not in people's head
- Automated access control
 - ⇒ less waiting to be privileged
 - ⇒ better security





Observe

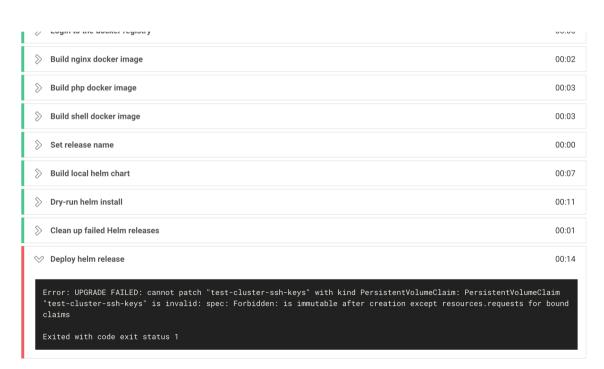
Cluster:

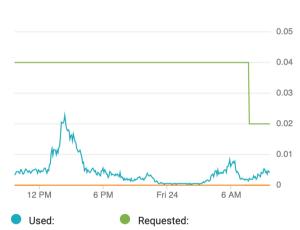
Namespace:

Pod: production-node-65f77b7b68-r2p79

Error: Readiness probe failed: dial tcp

connect: connection refused









Feed Back

- Fix errors once
- Increase speed
- Improve usability



Practice Resilience

- Failures are detected and handled automatically
- Make them invisible to end users
- Practice them



Scale

- Scaling should be handled automatically
- Better resource sharing leads to better scaling
- Treat scaling as a regular thing
- Scale up, but also down



Improving efficiency



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Saving on infrastructure costs

- Better resource sharing leads to less computing resources needed
- Cluster abstraction means easier portability
- Cloud infrastructure means you pay only what you use
- Take the cost of tools into consideration



Improve the productivity of people

- Clear responsibilities leads to better flow
- Independence leads to improved ownership
- Focus on collaboration, not dependencies





Reduce vendor lock-in

- Decoupled components can be managed by different vendors
- Standard APIs improve replaceability
- Higher-level infrastructure abstraction improves portability



Conclusion



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Practice change
 Embrace failure
 Improve people processes first



Thank you

:-)





Shaping the Digital Experience